

Important Notes:

Age means Age attained.

This policy is underwritten by Etiqa Insurance Pte. Ltd. (Company Reg. No. 201331905K), a member of Maybank Group.

This content is for reference only and is not a contract of insurance.

Full details of the policy terms and conditions can be found in the policy contract.

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites (www.gia.org.sg or www.sdic.org.sg).

Information is accurate as at 1 September 2020.

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Underwritten by:

eTiqa
Insurance

Approved & Supported by:

NATAS
NATIONAL ASSOCIATION OF
TRAVEL AGENTS SINGAPORE

eTiqa
Insurance

Travel Infinite Reliable at every mile





Seamless. Reliable. Smart.

Thoughtfully designed for all your travel needs

It's nice to know you're well-protected for your travels. With Travel Infinite, you know we've got your back, wherever you go.

Key benefits at a glance



Get paid upon a 3-hour flight delay, even without submitting a claim (Exclusive to Etiqa!)



Enjoy leisure sports¹ without worries



Unlimited emergency medical evacuation (for Deluxe and Suite plans)



Trip Cancellation benefit up to \$15,000



24-hour worldwide emergency travel support



Fast and easy claims payout via PayNow

¹Exclusions apply. Please refer to the Policy Wording for more details.

Let's have a chat!
WhatsApp or Call us
+65 6887 8777

Premium Table (S\$)

ZONE 1	Classic		Deluxe		Suite	
	Individual	Family	Individual	Family	Individual	Family
Single Trip Duration (days)						
1 to 3	24	59	36	91	50	125
4 to 6	31	77	47	118	65	163
7 to 10	39	97	61	152	88	220
11 to 14	52	131	80	200	117	293
15 to 22	67	169	103	259	151	377
23 to 31	85	212	124	310	176	440
Each Additional Week	18	45	26	66	37	93
Annual Multi-Trip plans	223	446	302	605	421	841

ZONE 2	Classic		Deluxe		Suite	
	Individual	Family	Individual	Family	Individual	Family
Single Trip Duration (days)						
1 to 3	31	78	48	120	67	168
4 to 6	41	103	62	156	87	218
7 to 10	52	129	81	202	117	292
11 to 14	64	161	99	247	137	343
15 to 22	83	208	123	308	177	444
23 to 31	110	274	151	379	222	556
Each Additional Week	26	64	34	85	47	116
Annual Multi-Trip plans	247	495	336	672	468	936

ZONE 3	Classic		Deluxe		Suite	
	Individual	Family	Individual	Family	Individual	Family
Single Trip Duration (days)						
1 to 3	44	110	61	154	85	214
4 to 6	60	150	80	200	111	279
7 to 10	73	182	101	253	141	353
11 to 14	98	246	126	316	175	438
15 to 22	122	305	163	407	227	567
23 to 31	154	385	198	494	275	688
Each Additional Week	28	70	41	104	52	129
Annual Multi-Trip plans	348	633	430	860	598	1,196

Select from a choice of plans to suit your needs

Table of Benefits

Sections		Classic	Deluxe	Suite
Personal Accident Benefits		(\$\$) Sum Insured		
1	Personal Accident (Accidental Death and Permanent Disablement)			
	Adult aged below 70 years old	150,000	300,000	500,000
	Adult aged 70 years old and above	50,000	100,000	150,000
	Child	50,000	100,000	100,000
2	Personal Accident (Accidental Death and Permanent Disablement due to Natural Disaster)			
	Adult aged below 70 years old	NA	450,000	750,000
	Adult aged 70 years old and above	NA	150,000	225,000
	Child	NA	150,000	150,000
3	Child Education Grant (Maximum \$7,500 per child)	NA	20,000	20,000
Overseas Medical Benefits		(\$\$) Sum Insured		
4	Medical Expenses Incurred Overseas			
	Adult aged below 70 years old	200,000	1 million	2.5 million
	Adult aged 70 years old and above	50,000	75,000	200,000
	Child	200,000	200,000	300,000
	Maximum per family	500,000	1.5 million	3 million
5	Overseas Traditional Chinese Medicine Expenses	NA	500	750
6	Hospital Visit	5,000	10,000	15,000
7	Compassionate Visit	3,000	5,000	10,000
8	Child(ren) Guardian	3,000	5,000	10,000
9	Hotel Extension	500	750	1,000
10	Overseas Hospital Income (\$200 every 24 hours)	10,000	30,000	50,000
11	Mobility Aid Reimbursement	NA	1,000	2,000
12	Women's Benefits (Coverage after 12 weeks)	2,000	5,000	8,000
Local Medical Benefits		(\$\$) Sum Insured		
13	Post-Trip Medical Expenses Incurred in Singapore			
13A	1) For Injury Sustained While Overseas 2) For Illness Sustained While Overseas where Emergency Medical Evacuation has been arranged to return you to Singapore			
	Adult aged below 70 years old	10,000	25,000	50,000
	Adult aged 70 years old and above	1,000	2,500	5,000
	Child	10,000	10,000	10,000

Table of Benefits

Sections		Classic	Deluxe	Suite
Local Medical Benefits		(\$\$) Sum Insured		
13B	For Illness Sustained While Overseas and Medical Treatment or Follow-up Medical Treatment upon return to Singapore			
	Adult aged below 70 years old	3,000 (excess 50)	10,000	15,000
	Adult aged 70 years old and above	1,000	2,500	5,000
	Child	1,000	2,500	5,000
14	Continuation of Traditional Chinese Medicine Treatment After Return to Singapore	NA	500	750
15	Hospital Income in Singapore (\$100 every 24 hours)	3,000	3,000	3,000
16	Local Quarantine Allowance (\$50 per day)	NA	300	300
Travel Assistance Benefits		(\$\$) Sum Insured		
17	Emergency Medical Evacuation			
	Adult aged below 70 years old	500,000	Unlimited	Unlimited
	Adult aged 70 years old and above	500,000	Unlimited	Unlimited
	Child	500,000	Unlimited	Unlimited
18	A) Repatriation of Mortal Remains to Singapore			
		Unlimited	Unlimited	Unlimited
	B) Repatriation of Mortal Remains to Singapore due to Pre-Existing Condition			
	Adult aged below 70 years old	150,000	150,000	150,000
	Adult aged 70 years old and above	75,000	75,000	75,000
	Child	100,000	100,000	100,000
19	A) Direct Repatriation of Mortal Remains to Home Country			
		Unlimited	Unlimited	Unlimited
	B) Direct Repatriation of Mortal Remains to Home Country due to Pre-Existing Condition			
	Adult aged below 70 years old	150,000	150,000	150,000
	Adult aged 70 years old and above	75,000	75,000	75,000
	Child	100,000	100,000	100,000
20	Emergency Telephone Charges	100	250	300
Liability Benefits		(\$\$) Sum Insured		
21	Personal Liability Abroad	750,000	1 million	1.5 million
Travel Inconvenience Benefits		(\$\$) Sum Insured		
22	Trip Cancellation and Loss of Deposit (Up to 30 Days before departure)	5,000	10,000	15,000
23	Travel Curtailment (including Hijacking)	5,000	10,000	15,000
24	Travel Postponement (Up to 30 days before departure)	500	1,000	2,000
25	Replacement Traveller (Up to 30 days before departure)	NA	500	1,000
26	Travel Delay (\$50 every 3 hours)	1,000	2,000	3,000

Table of Benefits

Sections		Classic	Deluxe	Suite
Travel Inconvenience Benefits		(\$\$) Sum Insured		
27	Travel Misconnection and Diversion (\$100 every 6 hours)	500	750	1,000
28	Personal Effects Including Laptop Computer			
	Individual	3,000	5,000	10,000
	Maximum per family	6,000	10,000	20,000
29	Jewellery (due to Robbery, Theft or Burglary)	NA	500	1,000
30	Baggage Delay (\$100 every 6 hours)	500	1,000	1,500
31	Loss of Travel Documents (including Money)	1,000	5,000	8,000
	Limit per Individual for Money	100	200	300
32	Fraudulent Credit Card Usage	1,000	2,000	3,000
33	Hijacking (\$250 every 24 hours)	3,000	5,000	10,000
34	Kidnapping or Hostage (\$250 every 24 hours)	3,000	5,000	10,000
35	Home Contents Cover	NA	5,000	5,000
36	Rental Vehicle Excess	NA	1,000	1,500
37	Pet Care (\$50 every 6 hours)	NA	500	750
38	Golf Cover			
	A) Golf Hole-In-One	NA	250	250
	B) Golf Equipment	NA	1,000	1,500
	C) Unused Green Fee	NA	250	250
39	Loss of Frequent Flyer Miles	100	500	750
40	Sports Equipment Protector	NA	1,000	2,000
41	Loss of Deposit due to Insolvency of Travel Agent	1,000	3,000	5,000
Others		(\$\$) Sum Insured		
42	Terrorism Extension	NA	Included	Included
43	Worldwide Medical Emergency Assistance	Included	Included	Included
44	24-hour Travel Hotline	Included	Included	Included
45	Free Automatic Extension (up to 30 days)	Included	Included	Included

For a limited time only, enhance your coverage with the following add-ons to protect yourself from unfortunate events arising from COVID-19

Optional Benefits (COVID-19 Coverage)	Classic	Deluxe	Suite
46 Travel Postponement (Up to 14 Days before Departure)	500	1,000	2,000
47 Medical Expenses Incurred Overseas	10,000	15,000	20,000
48 Post-Trip Medical Expenses Incurred in Singapore	3,000 (Excess of \$50)	5,000	10,000
49 Overseas Hospital Income (\$100 every 24 hours)	3,000	4,000	5,000
50 Hospital Income in Singapore (\$100 every 24 hours)	3,000	3,000	3,000

TRAVEL ZONE	DESCRIPTION
ZONE 1	ASEAN: Brunei, Cambodia, Indonesia, Laos, Malaysia, Myanmar, Thailand, Philippines and Vietnam.
ZONE 2	Zone 1; Asia: Armenia, Australia, Azerbaijan, Bahrain, Bangladesh, China (excluding Tibet), Cyprus, Georgia, Hong Kong, India, Israel, Japan, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Lebanon, Macau, Maldives, Mauritius, Mongolia, New Zealand, Oman, Pakistan, Palestine, Qatar, Saudi Arabia, South Korea, Sri Lanka, Taiwan, Tajikistan, Timor-Leste, Turkey, Turkmenistan, United Arab Emirates and Uzbekistan.
ZONE 3	Zone 1; Zone 2; Nepal, Tibet and Worldwide/ the rest of the world excluding Democratic Republic of Congo, Iran, Libya, North Korea, Somalia, South Sudan, Sudan and Yemen.

Round-the-clock worldwide emergency travel support

All Travel Infinite plans come with Emergency Travel Support Services²! Available worldwide 24/7, you know you're in safe hands.



Pre-Trip Information Services




24-hour Emergency General Travel Assistance (English & Mandarin)



Arrangement of Appointment with Local Doctors



Lost Luggage Assistance



Lost Passport Assistance



Medical Service Provider Referral



Telephone Medical Advice



Interpreter Referral



Embassy Referral

²Please note that Terms & Conditions apply for these services as set out in the Policy Wording.

Overseas Emergency Assistance Hotline
Call +65 6327 2215 from anywhere in the world

About NATAS



The National Association of Travel Agents Singapore (NATAS) is an industry-led organization founded in 1979. As the voice of the travel agent community, NATAS supports and spearheads industry capability upgrading, and it aims to strive for travel excellence by setting and regulating standards of professionalism and ethical conduct of its members.

For more information, please visit natas.travel