

## Revision to Current Crediting Rates

### FREQUENTLY ASKED QUESTIONS

#### 1. Why is Etiqa revising its crediting rate?

COVID-19 has presented unprecedented challenges and disruption to financial markets and economies. The prolonged uncertainty has made it challenging to maintain the current crediting rate of your policy. However, the crediting rates could be revised upwards if economies improve. We will continue to take prudent measures to safeguard your long term interests.

#### 2. Which insurance plans are affected by the crediting rates revision?

Dash EasyEarn and Dash EasyEarn Lite are affected by this revision.

#### 3. How will my policy be affected?

Effective from 1 July 2021 (inclusive) or your first policy anniversary date, whichever is later, the current crediting rate will be revised as below:

Insurance Plan	Details of Change
Dash EasyEarn	Current crediting rate for your account value will be revised to 1.2% p.a.
Dash EasyEarn Lite	Current crediting rate for your account value will be revised to 0.7% p.a.

#### 4. Is there anything I need to do on 1 July 2021?

No action is required from you. There is no impact on your existing policy account value. You are still enjoying an attractive return, with 100% capital guarantee and the flexibility to top up or withdraw your funds easily anytime, anywhere. You may view your policy status via your Singtel Dash mobile application or TiqConnect customer portal at <http://bit.ly/TiqConnect>.

#### 5. Who should I contact if I have further queries?

You may contact our customer care consultants via call or WhatsApp messaging at +65 6887 8777 or e-mail at [customer.service@etiqa.com.sg](mailto:customer.service@etiqa.com.sg).

**Note:**

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the Life Insurance Association (LIA) or SDIC websites ([www.lia.org.sg](http://www.lia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).